Q.1. (a) What are the activities carried out in a linen room?  
(b) Draw the layout of a linen room of a large hotel.

OR

(a) What are the factors to be considered for purchase of linen in a hotel?  
(b) Using a format explain the procedure that is carried out for linen stock taking.

(5+5=10)

Q.2. (a) Draw the layout of an on-premise laundry of a 400 room 5-star hotel.  
(b) Explain in brief atleast five laundry equipment used in a commercial laundry.

OR

(a) With the help of a flowchart, explain each stage of an industrial laundry process.  
(b) Compare between an OPL and contract laundry.

(5+5=10)

Q.3. What are the various types of flower arrangements? Name any ten flowers used in flower arrangements.  

OR

Explain in detail the various equipment used in flower arrangement.

(10)

Q.4. What are the various types of indoor plant problems? Explain.  

OR

List various steps involved in maintaining indoor plants.

(10)

Q.5. Draw the sketch of the uniform of a lobby manager (female) in a deluxe hotel in India. Mention the fabric used, colour, accessories and cost.

(10)
Q.6. What are the various laundry agents used in a commercial laundry? Explain any ten laundry agents.

(10)

Q.7. Write short notes on the following:
(a) Importance of par stock.
(b) Conditioning of flowers and plant material

(5+5=10)

Q.8. Explain the stain removal procedure for the following stains:
(a) Chewing gum on carpet
(b) Butter/oil on a tablecloth
(c) Lipstick on a napkin
(d) Rust mark from uniform
(e) Coffee on a shirt

(5x2-10)

Q.9. Define the following:
(a) Thread count
(b) Laundromats
(c) Moribana
(d) Thimble
(e) Bonsai

(5x2=10)

Q.10. Fill in the blanks:
(a) Opening in a washing machine through which detergent can be poured is ________.
(b) ________ is another name for floral foams.
(c) Hotel linen that is officially declared unfit for use is called ________.
(d) ________ is added to the wash cycle to prevent the growth of bacteria and fungus in linen.
(e) The Japanese term for pin holder is ________.
(f) Leafy plant material is called ________.
(g) ________ are responsible for collection of guest laundry.
(h) Suzie is a type of ________.
(i) The finished edge running along the length of the fabric on both sides is called ________.
(j) Adaptation to new climate by the plant is referred as ________.

(10x1=10)

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