Q.1. Draw a neat layout of a medium sized laundry. List five equipment required in the laundry.  
   OR  
   Explain in detail the steps involved in the wash cycle.  

(7+3=10)

Q.2. Discuss the activities that are carried out by a linen room.  
   OR  
   Explain the factors to be considered for purchase of linen in a hotel.  

(10)

Q.3. List the principles of design applied to flower arrangement with a brief description of each.  
   OR  
   How will you ensure that the plant material lasts longer in flower arrangement?  

(10)

Q.4. (a) What do you understand by valet service?  
   (b) Describe the step-by-step procedure of handling guest laundry in a hotel.  

(5+5=10)

Q.5. Give the sketch of uniform for Housekeeping Supervisor (female) in a downtown hotel mentioning colour, materials, accessories and cost of uniform.  

(10)

Q.6. What are the activities associated with the sewing room in a hotel?  
   OR  
   Discuss the factors affecting the growth of indoor plants.  

(10)

Q.7. Explain the procedure to remove the following stains (any four):  
   (a) Tea stain on casement  
   (b) Rust stain on polycotton shirt  
   (c) Blood stain on drill apron  
   (d) Lipstick stain on damask napkin  
   (e) Wax stain on terry cotton trouser  

(5x2=10)

Q.8. Write short notes on any five:  
   (a) Thread count  
   (b) Selvedge  
   (c) Sanforisation  
   (d) Terrarium  
   (e) Optical brightness  
   (f) Bonsai  

(5x2=10)

Q.9. (a) Draw laundry care symbols for the following:  
   (i) Bleaching  
   (ii) Dry cleaning  
   (iii) Do not wash  
   (iv) Do not tumble dry  
   (v) Warm iron  

(5x1=5)

(b) Give reasons for the following:  
   (i) Linen room should be located away from food production areas.  
   (ii) Flower stems should be cut under water.  

(2x2 ½ =5)

Q.10. Fill the blanks:  
   (a) __________ are protective covers worn on the thumb and second finger when sewing.  
   (b) __________ is used to remove rust stains from cotton fabric.  
   (c) Hotel linen officially declared unfit for use is called __________.  
   (d) Leafy plant material in flower arrangement is called __________.  
   (e) Process used on cotton yarns to make them lustrous is called __________.  
   (f) Thermal insulation of blanket is measured in __________.  
   (g) A strong fabric with a light twill weave made from cotton or blends used for uniform is __________.  
   (h) The longitudinal, visibly distinct self-border, closed by the loops of weft yarn is __________.  
   (i) Self-service laundries are called __________.  
   (j) Florists foam is also known as __________.  

(10x1=10)