Q.1.  (a) What is an Organisational Culture?  
(b) List and explain the factors affecting organisational culture.  

(5+5=10)

Q.2.  Evaluate any two Models of organisational structure stating pros and cons. 

(10)

Q.3.  List the steps involved in Change Management. 

(10)

Q.4.  Comprehend and justify the need of Open Tool Analysis in Diagnostic Methodology. 

(10)

Q.5.  Write short notes on any two of the following: 
(a) Planned Change  
(b) Role Negotiation Technique  
(c) Methods of Organisational Change  

(2x5=10)

OR  
What is Force Field Analysis?  

(10)

Q.7.  What is “Intervention”. Explain different reasons of interventions.  
OR  
List the steps involved in Intergroup Team Building Inventions.  

(10)
Q.8. What are the key competencies required in a change agent?  

Q.9. (a) Briefly state ‘Organisational Diagnosis’.  
(b) Chalk out and develop an effective diagnosis for a turnaround of your company.  

OR  
Explain Behaviour Modeling. How is it useful for Change Agents to turnaround Management.  

Q.10. Explain the role of a Chief Implementer.  

OR  
Explain the role and function of Implementation Team.  

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