Q.1. What do you understand by the term ‘CHANGE?  Discuss any four theories of Change.  


Q.3. List the steps of Change Management.  

Q.4. What are the key competencies required in a change agent?  

Q.5. Elucidate the different Models of Change. 

OR

Discuss the various strategies to Management Change in Enterprises.  

Q.6. Who is a Change Agent?  How will it be implemented in an organisation?  

OR

Discuss the key roles of a Change Leader or a Change Intervenor.  

Q.7. Write short notes on any two of the following:  

(a) Force Field Analysis  
(b) ADKAR Model  
(c) Types of Resistance  

(2x5=10)
Q.8. What is an Organisational Culture? Explain the forces resisting the organisational change. (10)

Q.9. (a) Briefly state “Organizational Diagnosis”.
(b) Chalk out and develop an effective diagnosis for a turnaround of a company. (5+5=10)

OR

Explain the different phases in Diagnosis. (10)

Q.10. List the steps involved in intergroup team building interventions.

OR

Explain the role and function of Implementation team. (10)