Q.1. Discuss the role of an organization in protecting the natural environment. (10)

Q.2. Highlight the features of an organizational culture. (10)

Q.3. How important is an individual’s personality as a factor in successful performance in a job interview or business presentation? Give reasons for your conclusions. (10)

Q.4. Explain the process involved in perception. (10)

Q.5. Write an essay on the learning opportunities available for an employee in an organization. 
   OR
   Explain how motivation helps in coping stress by giving examples. (10)

Q.6. How can communication be an effective tool to build a successful organization? 
   OR
   Why is feedback very important for an organization? Explain. (10)

Q.7. Why should teams collaborate and work? Explain by quoting suitable examples from hotel industry. 
   OR
   Identify a role model in hotel industry who you had come across and describe the leadership qualities of that person. (10)
Q.8. Explain the various behaviour categories in groups.  

Q.9. Write a note on the Principles of Organizational power.  


OR  
Explain the role of ‘Listening Skills’ in developing oneself into a fine personality.  

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