Q.1. Write an essay on the various types of changes in organizations. (10)

Q.2. Evaluate any two models of organizational structure with their merits and de-merits. OR Describe any two models of diagnosis of organizational change. (10)

Q.3. As an efficient entrepreneur, how would you manage the resistances to change in your organization? OR Differentiate between individual resistance and organizational resistance with suitable examples from the hospitality sector. (10)

Q.4. Write short notes (any two):
   (a) Planned change  (b) Open system analysis
   (c) Forces of change  (d) Team empowerment (2x5=10)

Q.5. What significant role data analysis and feedback play in evaluation? OR Enunciate the different methods of collecting data for the purpose of evaluation. (10)

Q.6. “Every Manager is an agent of change”. Justify the statement. (10)

Q.7. Define and explain turnaround management with suitable examples. (10)
Q.8. What are the various key factors in cultural change? Elaborate. (10)

Q.9. What is intervention? What are the reasons for intervention to be used in an organization? (10)

Q.10. Discuss the important factors which are responsible for changes in hotels. (10)