Q.1. Explain the applications and advantages of Micros. (10)

Q.2. What are the licenses and permits required to operate a hotel?

 OR

 Discuss the advantages of getting a hotel classified. (10)

Q.3. What are the different types of events and its characteristics?

 OR

 “The key elements of events are the active components of an event process”. Explain with the help of a flow chart. (10)

Q.4. Discuss the role of negotiation as an entrepreneurial skill.

 OR

 With the help of an example, describe the importance of MICE as a tool to promote tourism. (10)

Q.5. What are the different propositions to promote F&B sales in hotels? (10)

Q.6. What are the different types of waste generated in a Food service operation? Suggest ways to reduce and manage the same. (10)
Q.7. Explain the application of CPM (Critical Path Method) with an example.

OR

Draw a network diagram for the given project and find the critical path:

<table>
<thead>
<tr>
<th>ACTIVITY</th>
<th>PREDECESSOR ACTIVITY</th>
<th>TIME ESTIMATE (WEEKS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>-</td>
<td>05</td>
</tr>
<tr>
<td>B</td>
<td>-</td>
<td>04</td>
</tr>
<tr>
<td>C</td>
<td>A</td>
<td>03</td>
</tr>
<tr>
<td>D</td>
<td>B</td>
<td>06</td>
</tr>
<tr>
<td>E</td>
<td>C</td>
<td>07</td>
</tr>
<tr>
<td>F</td>
<td>D/E</td>
<td>04</td>
</tr>
</tbody>
</table>

(10)

Q.8. What are the challenges of organizing an outdoor catering?  

(10)

Q.9. Write short notes on any two:

(a) Market segmentation
(b) PERT
(c) Network analysis
(d) Demand for events

(2x5=10)

Q.10. What is project network crashing? Explain with a suitable example.

(10)